

# Statesman

STATE BANK STAFF MAGAZINE

February, 1980 — No. 97





## We Sponsor Moomba Theatre Festival SEE STAGE PLAYS FOR \$3.50 EACH

The Bank will again sponsor next month's Moomba Festival of Theatre, a competitive series of highly entertaining plays staged by Victoria's best amateur companies.

We have always been involved in Victorian growth and development, and our support of Moomba theatrical festivals since 1978 is in line with our policy of encouraging community and cultural progress at grass-roots level.

Our sponsorship will be widely publicised in conjunction with the 1980 Festival.

The plays (with the exception of the first, at Pentridge) will be staged at St. Martin's Theatre, South Yarra. They will range from powerful domestic dramas to a French farce and a Coward musical revue.

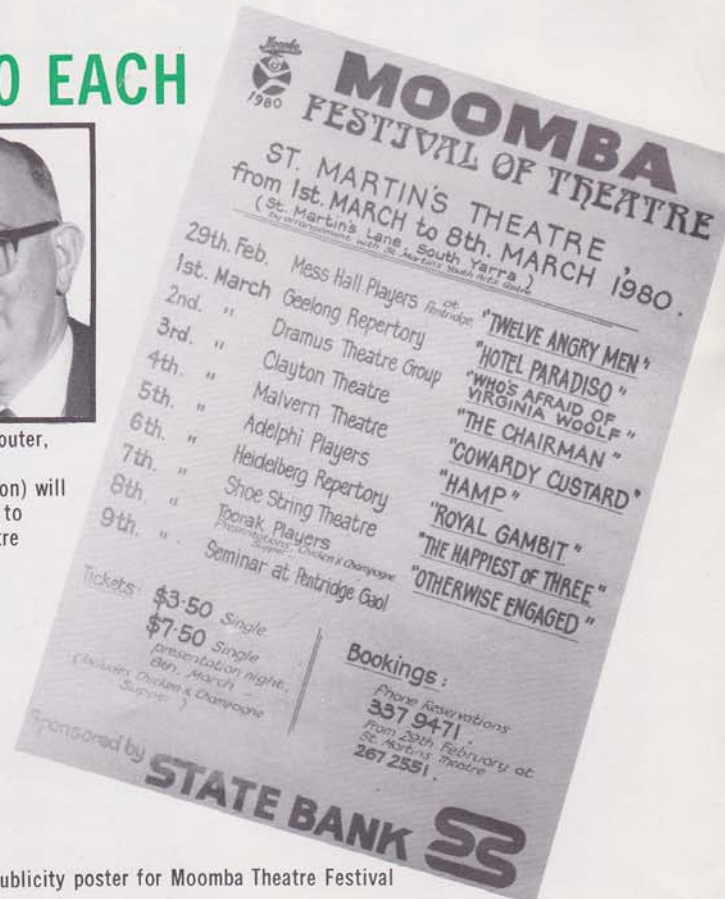
Only \$3.50 admission will be charged for eight of the shows. On the final night, the ticket price of \$7.50 will include a chicken and champagne supper. Mr. Murray Souter, our Deputy General Manager (Administration) will present a cash prize to the company adjudged the best of the 1980 festival series.

The Bank, as sponsor, will contribute to production expenses, performance fees, and publicity printing.



Mr. Murray Souter, D.G.M. (Administration) will present prize to winning theatre group.

- 29 February: at Pentridge, the Mess Hall Players: 'TWELVE ANGRY MEN' — jury room drama by Reginald Rose
- 1 March: at St. Martin's, Geelong Repertory: 'HOTEL PARADISO' — French farce by Feydeau
- 2 March: at St. Martin's, Dramus Theatre Group: 'WHO'S AFRAID OF VIRGINIA WOOLF?' — drama by Albee.
- 3 March: at St. Martin's, Clayton Theatre: 'THE CHAIRMAN' by Philip Mackie
- 4 March: at St. Martin's, Malvern Theatre Group: 'COWARDY CUSTARD' — revue tribute to Sir Noel Coward
- 5 March: at St. Martin's, Adelphi Players: 'HAMP' by John Wilson
- 6 March: at St. Martin's, Heidelberg Repertory: 'ROYAL GAMBIT' by Hermann Gressieker
- 7 March: at St. Martin's, Shoe String Theatre: 'THE HAPPIEST OF THREE' by Eugenz Labiche and Edmond Gouinet
- 8 March: at St. Martin's, Toorak Players: 'OTHERWISE ENGAGED' by Simon Gray



Publicity poster for Moomba Theatre Festival

**BOOKINGS OPEN NOW** by ringing 337 9471, and from February 29, at St. Martin's Theatre, South Yarra. (Phone 267 2551)

## Bandit Decline in '79

Armed robberies at State Bank branches decreased sharply in 1979, compared with our hold-up incidence in recent years.

Last year, to December 31, there were SIX bandit raids on our branches — at Blackburn North, Somerville, Albert Park, Eaglemont, Thornbury West and Preston North. Amounts stolen totalled about \$26,500.

In 1978 we suffered TEN raids for \$47,000 and in 1977 SIXTEEN of our

branches were held up for a total of some \$264,000.

Our percentage 'share' of all Victorian bank robberies was 30% in 1977 and in 1978. But in 1979 it dropped to 20%.

Dye bombs and time-delay safe locks are given main credit for the progressive recent decline in the number and size of our robberies — and in our 'holdup share' percentage.



## Statesman

Managing Editor  
TREVOR S. CRADDOCK  
Editor  
BILL PATEY  
Associate Editors  
TOM SEDUNARY  
PAM WALLBRIDGE

FRONT COVER: Our Eleanor Lindsay, 17, of Personal Loans Department, is a member of the Victorian springboard diving team which will contest the Australian Diving Championships in Perth this month. Eleanor specialises in one to three metre somersault dives.

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STATESMAN is produced at two-monthly intervals by the Public Relations section of the State Bank.

STAFF COMMENTS on the magazine are invited. The editorial team welcomes suggestions for articles and pictures, nominations for Staffer and Smiling Teller of the

Month, wedding photographs and contributions to Around the Branches, State Secrets and Teller Talk. Column paragraphs published earn \$3 for contributors.

All correspondence and contributions should be addressed to The Editor, Statesman, Box 267D, Melbourne. (Phone 60 0531, Ext. 329, 312 or 444).





## FIRST OF OUR 1980 NEWCOMERS

Our first 37 staff members for 1980 were photographed at Staff Training Centre, Bourke Street, Melbourne on January 7, their commencement day of service.

After being welcomed by John Wilson, Manager, Staff Training, they were given an illustrated talk on the history of the Bank, and received guidance on their conditions of service and promotional opportunities. On the following day, some of the newcomers reported directly to head office departments. The others returned to Staff Training to spend the rest of their first week learning such branch "basics" as postage and mail handling, types of accounts, cheques, deposits and withdrawals, and security precautions.

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**RIGHT: SIZING UP:** New recruits (from left) Mandy Logan, Janine Edmonds, Catherine Cousins and Susan Free inspect sample Bank uniforms at Staff Training Centre.





## Mid-Year Moveback Predicted

# State Bank Centre in Final Stages

State Bank Centre project, towering on the edge of the city's central shopping strip, is entering its finishing stages — some four years after commencement of construction.

On present indications, Elizabeth Street branch and some of the Head Office departments may start moving into the headquarters in early July — after five years in temporary locations. The departments presently in Elizabeth House will move with the branch and the Hothlyn House and Century Building departments may move two months later.

Some 300 enquiries have already been received from people and firms wishing to lease space in the State Bank Centre arcades, but allocation of retail space has not yet been decided.

In mid-January, the various stages of progress in the Centre were:

**TOWER CORE:** Completed to level 39 (5 more, or 50 feet to climb).

**TOWER FLOOR FRAMES:** Completed to level 33.

**FLOORING:** Completed to level 31.

**WINDOWS GLASSED:** To level 17.

**CEILINGS TILED:** To level 6.

Carpeting of completed tower floors and back-office areas of the banking chambers will begin this month.

When Head Office departments move into the Centre, to occupy levels up to 16, they will be equipped with completely new furniture (desks, chairs, cupboards, etc.) — so the move-back will mainly involve people and paper.

**NEW PHONE SYSTEM:** Our 'master' telephone number at State Bank Centre will be the easy-to-remember 602 7711. It will appear in Melbourne's new white pages directory, to be distributed from July.

Individual phones within the Centre will have variations of the master number — and will be 'dialable' directly by branch staff and other outside callers. This will greatly relieve pressure on our switchboard facilities.

1. FROM ELIZABETH STREET, looking north, State Bank Centre dwarfs its neighboring buildings.

2. FROM JOLIMONT, our project stands out on the city skyline.

3. THE BANKING CHAMBER is already being 'used' by thousands of people who are being diverted from the Elizabeth Street footpath.

4. FLASHBACK! This 'stumpy' edifice is State Bank Centre three years ago, when it was still below the height of McEwans.

1.



2.



3.



4.





## Staffer of the month



# OUR BIRDMAN OF BACCHUS MARSH

Now that the peak of summer weather is with us, Bill Chapman, manager of St. Albans West branch, is finding it hard to keep his feet on the ground.

A senior gliding instructor with the Victorian Motorless Flight Group, he is taking advantage of ideal conditions for scenic flights over the Victorian countryside.

Bill enjoys the independence and solitude of solo gliding. "Up there you are totally alone, relying on your own skills to keep you there and to get you down safely."

However, he assures us that gliding is not as dangerous as driving to the airport. Regulations for solo gliding are far more strict than those for flying an engined plane. For instance, Bill says, a student must be accompanied by an instructor for the first 50 flights, and is permitted cross-country solo gliding only after completing two years of intensive training — at a total cost (for lessons) of about \$600.

Bill took up gliding 10 years ago, and has since clocked-up thousands of flying hours from airfields at Bacchus Marsh, Tocumwal and Horsham.

He explains that gliders use thermals (rising columns of warm air) to gain altitude and, once in contact with a strong current, can soar upwards some 2,000 feet in the space of a minute. He can stay aloft for up to 8 hours, and cover distances up to 200 miles.

While Bill devotes most of his spare time to gliding, he also holds a private pilot's licence. This he finds is ideal during the holiday season for taking the family on fly-drive excursions to beach resorts on the N.S.W. coast. His skills as a pilot are frequently called upon at Bacchus Marsh where, once a month, he is required to fly the tow-planes which launch the gliders.

Bill's average day at the airfield extends from 8.00 a.m. to 9.00 p.m. — a gruelling 13 hours. But he says his efforts are well rewarded.

"Gliding to me is an achievement. It requires far more skill and expertise than flying an aeroplane."

Like to try? Bill welcomes enquiries from staffers who are interested in learning to glide.

## State Secrets by the Teller



GIRL teller in country branch referred a salary cheque to the accountant, for approval to cash it. When asked 'do you know this customer?' she replied 'Oh yes, he works down the hole in the road outside, and he whistles at me every morning.'

★

AMONG invitees to a new premises opening was a local Forestry Officer with the apt name of Mark Stump.

★

LETTER almost sent out to Bank insurance claimant said 'Please advise this department of the make, model and full name and address of the driver whose car struck ... etc.'

★

WHICH north suburban accountant broke a toe and ended up in plaster after his wife literally dropped him during a 'human wheelbarrow' race at a party?

★

SENIOR female clerk in east suburban branch went to the 'loo' and as she pressed the button her passbook and a cheque fell out of her pocket and were flushed away. The cheque had been made out to 'Dandenong Sewerage Authority'. How's that for direct payment?

★

ASTROLOGY is certainly booming. A new bank recruit, filling in an application form, came to a line marked SIGN HERE, and wrote TAURUS.

★

STRANGE forms of identification are often offered by new branch customers. One young lady recently produced for the teller's inspection her doctor's prescription for The Pill.

★

MORWELL branch customer booked for a parking offence in Melbourne, paid his fine with a cheque made out to "The scum of the earth (traffic wardens) who provide no respectable parking facilities and who expect people to come to the City of Prahran and leave their cars so that they can rush them off for a parking fine to subsidise their own inability to cater for the needs of the present day". Must be the longest 'payee' on record!



## Go Away!

Travel Notes by Rob McGeehan, manager of Thomas Cook-State Bank Travel office, McEwan's Annexe, 391 Bourke Street, Melbourne (Phone 67 6481).

**7 Days in Hong Kong  
from \$706**

## May School Hols In Honkers?

Fly Qantas Jumbo-Jet to Hong Kong and back, direct from Melbourne . . . spend seven days and five nights in the centrally-located Holiday Inn Hotel with bed and full breakfast. This package is available to State Bank staffers, annuitants and families travelling with them at the discounted price of \$706 per adult. The trip starts on Saturday May 17, midway through the first-term school holidays.

Holiday Inn is on the Kowloon side of Honkers, in the heart of the shopping district.

Days can be spent wandering through chinatown streets, buying goods and curios from all over the world at duty-free prices, dining in exotic restaurants, lazing on beaches, touring by bus or boat, visiting temples, sporting events or festivals.

Then there is Hong Kong by night: one of the most exciting cities on earth, with a million lights and a host of diversions — all within walking distance of your hotel.

### DISCOUNTED PRICE:

Return airfare plus 7 days, 5 nights B. & B.: \$706 per adult sharing twin room (ex-Melbourne). Charges for supplementary single rooms and children (2 to under-12) available on application.

FOR FURTHER DETAILS AND LITERATURE: Contact Rob McGeehan, Thomas Cook/State Bank Travel, McEwan's Annexe, City. Phone 67 6481.

## TRAVEL TIPS

— by Diana Roomer,  
Senior Consultant,  
Thomas Cook-State Bank  
Travel, Melbourne



## MONEY ON THE MOVE

Every overseas traveller has to carry 'money' in one form or another. The wise person will prepay as much travel as possible, for three reasons. To avoid carrying too much about, to be able to budget for pocket-money and contingencies, and also to buy travel for the current rate, and not the rate it might become. As you know, prices operate like a vertical one-way street — they only go up! Since money has no personal identification on it, there is little point in carrying cash around. The only sensible thing to do is to transport money locked up in the form of travellers' cheques. These can be had in many currencies: Sterling (English pounds) U.S. dollars, Canadian dollars, French francs, Hong Kong dollars, and Japanese yen as well as Australian dollars, Swiss francs and Deutsche marks. Travellers' cheques can be cashed at airports, banks, hotels, restaurants, shops and on board ship as well as any Thomas Cook office. They have to be signed in front of the teller when purchased, and again when cashed. If lost or stolen, they are promptly replaced or refunded in full, provided the loss is reported within 24 hours. In the United Kingdom, Thomas Cook maintains a 24-hour telephone service for this purpose. Of course, one cannot take unlimited funds out of Australia, but the Reserve Bank allowance is quite generous: for a journey up to two months it is \$4,000, and over 6 months it goes up to \$10,000. Only \$250 may be carried in Australian notes, or \$5 in Australian coins. It is also wise to buy some foreign currency for contingencies on arrival at the first destination (i.e. taxis) as you may be tired and bewildered at the time. Your travel consultant will advise the most suitable currency for the various

areas. However, as a short guide: Australian dollars are recommended for the Pacific area, Australian and U.S. for the Orient; Sterling (English pounds) world-wide except North and South America, and of course the various currencies in their own countries. Thus, a round-world journey would probably see you carrying a mixture of U.S. and Sterling, with some Australian reserves. When buying travellers' cheques, you must produce proof of identity in the form of a passport, and proof of travel in the form of a ticket, and this must be entered on a Reserve Bank form A3. Now, over to the Overseas Department for details of other ways of sending money abroad;

**Foreign Currency, Bank Drafts**  
Intending travellers who call at branches of the State Bank or its head office Overseas Department at 233 Collins Street, City, can obtain travellers' cheques, foreign currency (subject to availability) or bank drafts. The old practice of sending funds to a bank overseas to collect on arrival is risky. Quite often the traveller will enquire at an overseas bank to find that the funds have not arrived (due to mail delays) or have been returned to the State Bank. Many banks, particularly in the U.S.A. will hold funds for only 24 hours before returning them to the originating bank. Therefore the traveller should always be encouraged to take bank drafts or travellers' cheques.

It is also very important that the traveller planning to tour in Europe should know the addresses of the State Bank's Correspondent Banks, and our London Office. It might become necessary to call on those Banks in an emergency to arrange with our Overseas Department here to send funds telegraphically.



# CAR-TALK

— by TS

## Check This Czech

A few years back, during one teabreak at my old branch, we were discussing the cars we wanted to see at the Motor Show. Someone asked Ron, our AI, if he planned to go. He leant back in his chair against the lunchroom wall, took a swig from his coffee, shook his head and said with conviction: "No mate, to me a car's a car . . . just a means of getting from A to B."

On the way home that afternoon, Ron showed me the cassette player he had fitted to his metallic blue Fairmont (with optional vinyl roof). As he turned out of my street, chromed wheels glittered in the afternoon sun.

I've often thought since then that, had Ron been 'fair dinkum' in his motoring philosophy, he would have driven a far more modest vehicle — like the SKODA 120L that CARTALK tested recently. This fully-imported, four door Czechoslovakian car seems just the ticket for true 'A to B' motorists who want to get there 'on the cheap'. At \$4,995 (on the road) the Skoda is, by hundreds of dollars, the cheapest car on the Australian market. Yet, despite a bargain basement pricetag, its standard specification includes radial ply tyres, laminated windscreen, four speed wipers, cloth covered seats and halogen headlamps.

Powered by a 1174 cc water-cooled engine placed over independently — sprung rear wheels, the Skoda is rather dated in concept. (Rear engined cars are not generally renowned for open road stability or for efficient passenger/luggage accommodation). In many respects the car is reminiscent of Renault's R8 and R10 cars of the sixties . . . better in some respects, worse in others.

However the sturdy Skoda, with its impressively strong body panels, provides a degree of rugged practicality not found in many of its ritzy, lightweight Japanese rivals. The rear seat, for instance, folds down to create a massive load area, ideal for briquette bag or baby's bassinet.

Standard of finish is a bit agricultural, with obvious paint runs and blemishes, and some roughly installed interior fittings. But then, remember the price...and what does it matter anyway? On the road, our test Skoda performed quite well, if a little noisily. With the willing 52 BHP motor and well chosen gear ratios, an

enthusiastic driver can stretch second gear to 85 kmh and third gear to 110 kmh — handy for overtaking manoeuvres. The car is happiest, though, cruising at 100 kmh in top gear. At this speed it should return around 35 mpg. In city traffic 30 mpg could be expected. Ride and handling seem generally OK, but one must be wary of buffeting from side winds.

The novice Skoda driver has to adjust to pedals which are offset slightly to the left (VW style) and to front disc brakes which lack power assistance, yet need it.

Other noteworthy Skoda features include Category One insurance, roll bar built into roof, petrol tank located safely between rear wheels, front mounted electric radiator fan controlled by thermostat, easy-to-read instrument panel with low fuel warning lamp.

Skoda distributors, MW Motors (who kindly supplied the test car), say that they sell most of their vehicles to academics, single girls and retired folk — people who seek frill-free motoring involving minimum outlay and minimum upkeep.

CARTALK has some reservations about the car's handling, its largely unproved (in Australia) reliability and the limited dealer network. However it believes that the Skoda offers outstanding value for money and an interesting alternative to small Japanese cars.



**Father And Son Relievers:** Manager John Fulton proudly claims a banking first: a father-son combination on the relieving staff. John, who has clocked up six years as a roving staffer, was joined recently by his son Steve, 19, a teller. Some weeks later their paths crossed coincidentally when the Fulton pair spent a day at Forest Hill branch.

## Our Crazy Language!

We'll begin with a box, and the plural is boxes; but the plural of ox should be oxen not oxes. Then one fowl is a goose, but two are called geese. Yet the plural of mouse should never be meese! You may find a lone mouse or a whole nest of mice, but the plural of house is houses, not hicc. If the plural of man is always called men, why shouldn't the plural of pan be called pen? If I speak of a foot, and you show me your feet, and I give you a boot — would a pair be called beet?

One may be that and three be called those, yet hat in the plural would never be hose; and the plural of cat is cats, and not cose! We speak of brother, and also of brethren, but though we say mother, we never say methren! Then masculine pronouns are he, his and him, but imagine the feminine, she, shis and shim! So English, I fancy, you all will agree, is the funniest language you ever did see!





## Around the Branches

by Tom Sedunary



### Mill Park: First Customer

When the Bank opened a branch in December at Mill Park, Melbourne's largest new housing development, it seemed appropriate that the local Residents' Association should secure the first account. Manager Keith Howell is pictured handing over cheque book No. 1 to Mrs. Fay Patteson, a member of the Residents' Association committee.

The new branch, the Bank's 536th, is housed in a walk-through building, providing convenient access from a large carpark to the central plaza of Mill Park shopping complex.

The carpeted and air-conditioned banking chamber has four teller stations and separate rooms for confidential customer interviews.

(Photo by courtesy Leader Associated Newspapers).



ROBYN DART (centre) receiving the keys to her Sigma sedan, a prize earned by her efforts in raising \$27,000 for mentally handicapped children and adults (SUN photo).

### Balwyn East: Quest Queen Wins Car

In December STATESMAN we featured 17-year-old Robyn Dart who was an entrant in the 'Miss Concern' Quest. Since then Robyn has raised \$27,000 — \$12,000 more than her nearest rival — to win the 'Concern Queen' title and a Chrysler Sigma sedan. Robyn was crowned at a glittering ceremony in December. Her funds will aid some 600 mentally handicapped children and adults cared for by six east-suburban centres comprising the Concern Group. Robyn is now eligible to enter Quest of Quests to be held at Canberra in July.

### Watsonia: Personality Lioness

Eltham Lions Club has nominated teller Jenny Brinkkotter, 19, as its entrant in a Victorian Miss Personality Quest, a fund-raising exercise for the Nerve Deafness Appeal and National Heart Foundation.

Jenny hopes to raise around \$7,000 by staging a range of activities, including an 'Almost Anything Goes' day at a municipal park where members of six local fire brigades will re-enact stunt contests from the former well-known TV show.

Jenny lists swimming, softball and "having a good time" amongst her sparetime activities.





## Geelong East:

### Santa Teller Sleighed 'Em

Pre-Christmas customers were taken aback when they found that Santa had replaced regular teller Deryk Tolson (though close examination of the visible part of the generously-bearded gent revealed a remarkable similarity to Deryk). During the day Santa handed out to customers some 600 bags of giveaway balloons, pencils, rulers and advertising leaflets, and also demonstrated considerable telling skill.

Manager Wally Russell reports: "Deryk played the role with great gusto, from greeting the first customer until escorting the last from the premises at 5.15 p.m. He talked to dozens of small children who were lifted up to his counter by their parents." We're told that one youngster challenged Deryk's authenticity by asking for the names of his reindeer. Regretfully, this Santa had a memory lapse after Rudolf.

Santa, alias teller Deryk Tolson, pictured on the job at Geelong East branch. (Photo by courtesy Geelong Advertiser).



### Red Cliffs: Brass Class

Accountant Doug Morison is not one to blow his own trumpet, but when it comes to brass bands, he is quite an expert. After two years as conductor of the Wonthaggi Citizens' group he recently moved to Red Cliffs and was quickly recruited as euphonium player for the neighbouring Mildura and District Band. While at Wonthaggi, Doug played euphonium with the Croydon band, completing a total 15 years' service with that ensemble. As STATESMAN went to press, Doug was considering an invitation to become master (conductor) of the Ouyen band. He would combine his new duties with playing at Mildura. Meanwhile Doug and his Mildura music-mates are busy practising for national band competitions to be held in April at Mount Gambier, South Australia.

## Wheeler's Hill:

### V.F.A. Club Boss

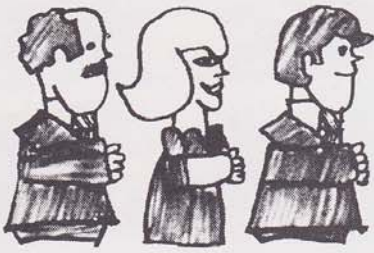
Manager Alan Clarke is the new chairman of V.F.A. first division club, Frankston. He was chosen after an exhaustive search both within and outside club ranks.

A former coach of the State Bank football team, Alan joined Frankston in 1971 as playing coach of the reserves. Since retiring at the end of 1972 he had been actively involved in various facets of club administration. Last year he was a member of a special steering committee which rescued the club from financial difficulties and placed its affairs firmly 'in the black'.

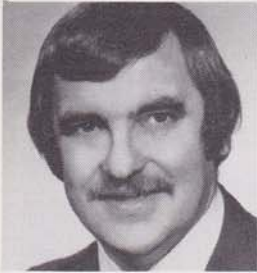


Frankston Football Club's new chairman, Alan Clarke (right), congratulates life member Murray Horsburgh at the Club's recent annual meeting. (Photo by courtesy Standard Newspapers).





# Meet our new Managers



**A.D. TIMMINS, Agency Examiner, Branch Banking**

Allan spends many weekends on his father's sheep-raising property near Castlemaine, where he and his brother are at present breeding horses for future pacing events in Melbourne. Allan and his wife Val enjoy fishing and water skiing on the nearby Cairncurran Reservoir.



**R.L. KINGSTON, Chief Accountant's Department**  
Ray is treasurer of the Melbourne Audio Club and a keen hi-fi fan. He has been recording popular jazz, rock and classical music since 1970, and has around 130 tapes in his collection. To keep fit Ray enjoys cycling, jogging and social games of squash.



**J.W. BROWN, Assistant Manager, Footscray, Barkly Street**

John feels at home with his latest posting, because he was born at Yarraville and spent much of the early part of his career at local branches. John and wife Jeanette have two sons and a daughter aged from seven to 12 years. The family enjoy entertaining at their East Keilor home, and attending Melbourne's live theatre shows.



**T.A.J. DAVEY, Relieving Staff**

Tom is group leader of the 3rd Glenroy Scouts, an involvement which consumes most of his leisure hours. He co-ordinates troop activities ranging from bottledrives and barbecues to bushwalking and boating. Tom is also a keen fisherman and prefers to try his luck around the Gippsland Lakes. He and his wife, Rosemary have three children aged from six to 12 years.



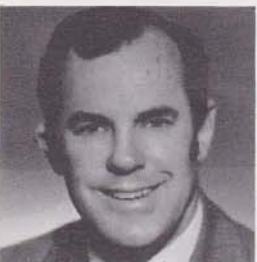
**J.G. CODY, Assistant Manager, Glenroy**

Jim joined the Bank at Coburg in 1960, and apart from a 5-year stretch in Branch Mechanisation, has worked exclusively at north-west suburban branches. During his spare time he is a racing car enthusiast, and frequently attends weekend drag race meetings at Calder and Heathcote. Jim and wife Maureen have two sons aged two and four years.



**E.C. HALDEN, Rushworth**

Eric's latest appointment takes him close to his home town of Nathalia where he joined the Bank in 1959. In those days he was an A-Grade tennis player and a successful footballer for the Murray League. He now plays competitive squash, table tennis and badminton. For relaxation he enjoys angling and gardening. Eric and wife Dorothy have a daughter, 3, and sons aged 12 and 14.



**R.G. STRACHAN, Seddon**

Bob is a player with one of Australia's most successful sporting groups — the St. Kilda Basketball Club. During his 14-year association with the Club, his side has won five national championships, and is currently rated as the country's top team. A past player with the South Melbourne Football Club, Bob also umpires amateur football. He is married, with two young daughters.



**J.C. BENTLEY, Chiltern**

Over the past five years Jeff has collected more than 500 drink coasters and 100 miniature drink bottles. (Incredibly, the latter have remained unopened.) Jeff has obtained many of his specimens from friends who have taken overseas trips. Jeff, wife Kath and their four children have often travelled to the Chiltern district on combined fishing-camping holidays.



**R.A. MUSGROVE, Relieving Staff**

Ray has been a senior player for an Aberfeldie church cricket team for the past twenty years. A good all-rounder, he has scored six centuries, made more than 4000 runs, and taken around 200 wickets. To top it off he has won an A Grade Bowling Average award and several batting averages during his career. Ray is also an A Grade basketballer and an avid reader. He is married with three children.



**DON DAY, Thornbury North**

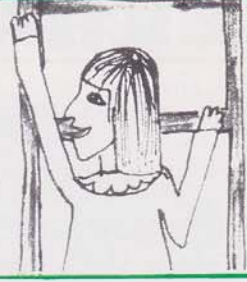
Don commenced his career at Numurkah in 1954, and received his first classified posting at Northcote South during the mid-sixties. He has since serviced exclusively at north-suburban branches, all handy to his Reservoir home. Don is a member of the Reservoir R.S.L. where he has been scrutineer at the past three annual elections. He has two daughters and two sons aged from 10 to 21 years.





# On the Way Up

Here are our newest classified officers, promoted in recent months to Accountant 3 status:



COLIN COOPER  
Hampton Central



JOHN KIOMALL  
Avondale Heights



KEN COVERDALE  
Wendouree



ROBERT KENNY  
Bundoora



ALMA SKAHILL  
Lalor Plaza



PAUL McLEOD  
South Melbourne



PAM WRIGHT  
Marketing Department



VICKI BEAVER  
Elizabeth Street



CARMEL MEGARA  
Glenroy



BEVERLEY BIRD  
Ripponlea



DES JONES  
Wheelers Hill



JOHN JAMES  
Niddrie



MICHAEL DWYER  
Malvern East



ROBIN BURRIDGE  
Mill Park



KEVIN MALLON  
Lalor



MICK BARCLAY  
Heidelberg West



DIANE MARSH  
Croydon, Main Street



KEITH FARNHAM  
Anglesea



GARRY SEDDON  
Strathmore



GARY WEBB  
Torquay



ROBERT LUCAS  
Relieving Staff



GARRY HINDS  
Camberwell South



IAN WOOD  
Relieving Staff



MICHAEL McGANN  
North Fitzroy



JOHN SMYTH  
Elizabeth Street



# Branch Staff of the month

**CARLTON  
NORTH:**



## THE BUSINESS BOOMERS

Although manager Jim Yates and his staff operate a 50 year-old branch in a 100-year-old locality, they have increased their balances by around 35% in the past 12 months.

Jim says that in recent years Carlton North has 'gone trendy' as many professionals have come to live and work in the area.

"Despite the traditional tendency of these people to patronise trading banks, we have attracted doctors, solicitors, estate agents and a publican to our depositors' register."

"We try to make every post a winner, but we don't go in for the 'hard sell', Jim says. "On the contrary, we aim for a relaxed — but efficient — presentation, and try to put people at ease."

"We start by making a real effort to remember customers' names, and strive to be well informed about the Bank's services. Conversely, when we are unsure about something, we never bluff our way through . . . we either find out the answer, or refer the query to someone better informed.

"People respect you for this and show confidence."

Jim believes that he is on a winner because satisfied customers, like dissatisfied ones, talk to their friends and contacts.

"We get a constant flow of potential customers who come on the recommendations of people we have previously helped. Once they're in the door, it's up to us to retain them," says Jim, who estimates that he spends an average five hours a day interviewing clients.

Here Jim pays tribute to his staff: "From the junior through to the senior accountant there's a tremendous spirit of co-operation, and they have a genuine interest in helping the public."

A customer who wrote recently to head office, praised the branch's "extremely efficient and pleasant service," stating "Although my normal contact is with the counter staff, I presume that the tone is set by the manager and accountants."

Staff Lineup (from left to right with sparetime interests and activities in brackets): Rick Calvisi, refer clerk (10-pin bowling, football supporter) Doug Male, senior clerk (cricket, squash) Brian Loney, A3 (football, golf, tennis) Rita Debrincat, teller (netball) Gary Shaw, A2 (cricket, squash) Leanne Yu, clerk (judo instructor . . . holder of brown belt) Brendan Smith, teller (gym, swimming, cars, trail bikes) Jim Yates, manager (bowls, coach of junior cricket team).

**Jim To Bowl O.S.:** Carlton North branch manager Jim Yates will this month represent Australia in an international lawn bowls tournament in Glasgow, Scotland. He was invited, as current Australian singles champion, to play in the Embassy World Indoor Singles Championship, competing against nine of the world's best bowlers. Jim will be the only Australian in the tournament.

## PUZZLE CORNER

1. REVERSE: In which three sporting events does the winner cross the line backwards?
2. ODD PROPERTIES: What is weightless, can be seen by the naked eye, and, if put in a barrel, will make the barrel weigh less?
3. FOOTNOTE: Rearrange the letters in ELATION to spell a part of the human body.

Answers on page 15.

## RESPONSIBILITY!

This is a story about four people named Everybody, Somebody, Anybody and Nobody.

There was an important job to be done and Everybody was told about it. Everybody was sure that Somebody would do it. Anybody could have done it, but Nobody did it. Somebody got angry about that, because Everybody knew about the job. Everybody thought Anybody could do it, but Nobody realised that Everybody wouldn't do it. It ended up that Everybody blamed Somebody, when actually Nobody accused Anybody.





## A Host of Hoaths!

Is there any Bank family with more than four brothers and sisters currently in the service? If not, the Hoaths hold the record.

Mr. and Mrs. J. Hoath of Bundoora sent to STATESMAN the above photo of their 'State Bank quartet' (from left) Barry (Lalor branch) Kerrie (Watsonia) Greg and Brian (E.D.P. Department) — with the footnote 'We hope the Bank will be as proud of them as we are.'



## NETBALL CHAMPS!

Our No. 1 Girls' Netball team won the 1979 Inter-Bank title and trophy by 5 goals. Pictured are (left to right) BACK ROW: Margaret Howley, Jane Tudor, Sue Towan. FRONT: Mary Henderson, Judy Smart, Lyn Hulett, Fran White (one girl was absent for the photo).

## Spelling Test

Some of the following spellings are incorrect. Without using a dictionary, find the misspelt words, and write the correct spellings beside them. Then compare your results with the answers on page 15.

APTITUDE  
 APPROVED  
 ACCOMODATION  
 APPARATUS  
 ACTUARY  
 APPLICIBLE  
 APPOINTMENT  
 ANTARTIC  
 ACHIEVE  
 BOOKKEEPER  
 BATCHELOR  
 BARBEQUE  
 CLIENTELLE  
 DINGHY  
 DESICATE  
 EXCELENT  
 EXPENCE  
 ELDERLY  
 FULFILL  
 FACETIOUS  
 GABARDINE  
 GRAMOPHONE  
 GERIATRIC  
 HAEMORRHAGE  
 INSTILATION  
 INACCURACY  
 INCUMBENCY  
 INDEFFINITE  
 INTERMITANT  
 INVENTORY  
 LIASON  
 LICENCE  
 LIVLIHOOD  
 LOVABLE  
 MINATURE  
 MOCASSIN  
 MOVEABLE  
 MAINTENANCE  
 MUNICIPAL  
 OCCURED  
 OMIT  
 OCCASSION  
 PIGEON

## WANTED

News and photos about staff members.... their sporting achievements and unusual interests or hobbies.

Humorous incidents from everyday life from branches and Head Office departments.

HELP PUT MORE VARIETY INTO YOUR MAGAZINE



## Four New 'Centre' Branches We Cater To Shoppers

As part of the Bank's policy to match its service to the spread of Victoria's population we have opened four new 'shopping centre' branches in the past three months.

Pictured below are exterior views of our branches now operating at the Deer Park, Mill Park 'Stables' and Wheelers Hill shopping centres and the Lalor Plaza.



**Deer Park:** Located one door from Safeway, this branch has four tellers positions and a private interview room.



**Lalor Plaza:** Conveniently situated adjoining the main entrance, our branch caters to local residents who previously travelled to Lalor or Thomastown.



**Mill Park:** Our 'walk-through' office provides convenient access from the car park to the centre plaza.



**Wheelers Hill:** Just to the left of the main entrance, our branch (537th in Victoria) provides four tellers positions.

## Branch Staff In Loan Publicity



Melton branch staffers Frank Felsovary (left) and Ellen Davis hand over \$750,000 loan cheque to Melton Sewerage Authority officials. (Photo by courtesy Age Suburban Newspapers.)

Melton branch Assistant manager Frank Felsovary and clerk Ellen Davis recently presented a cheque for \$750,000 to Melton Sewerage Authority, as a longterm loan to complete construction of a purification plant. This advance took total State Bank loans to Melton's providers of essential community services to \$6.5 million over the past four years. A local press report quoted manager Bill Amor as saying: "The Bank has demonstrated its confidence in Melton through its lending activity, and is proud of the contribution it has made to local progress."



## Bank Cricketers Play At Windsor Castle

Internal Audit Department accountant Peter Hayne (left) and Noel Fargie (London Office) played in London's Australia House cricket team against Windsor Castle Household Staff. Noel, due back in Melbourne next month, has

been a member of the Australia House Cricket Club since taking up his London appointment three years ago. Peter joined the Club for the duration of a recent long service leave visit to Britain.



# NEWLYWEDS

**ALL-STAFF WEDDING PARTY:**  
 Pictured recently at the Serbian church at Carlton when Tricia Lindeman (Carnegie branch) married Mirko Oklobdzija (Relieving Staff). The happy couple were attended by Tricia's sister, Pam Lesheim (Templestowe branch) and Mirko's brother, Nick (Noble Park branch).



## IMPORTANT NOTICE

You may find mistakes in this magazine. This is in line with our editorial policy of providing something for everybody including those people who look for mistakes.



## Christmas Dinner for Female Annuitants

Twenty-two retired female State Bank officers were guests of the Executive for an annual pre-Christmas dinner at our Collins Street Head Office. The picture shows Mr. Murray Souter, Deputy General Manager (Administration), cutting a cake under the guidance of two of the most 'senior' and two of the most 'junior' annuitants (from left): Miss Elsie York, 87 (formerly of Correspondence Department) Gwen Downing, 84 (former Officer-In-Charge, Correspondence Department) Betty Pearson, 64 (formerly of Custody Department) and Valda Twentyman, 58 (former supervisor, Correspondence Department).

## PUZZLE ANSWERS

1. REVERSE: Rowing, Backstroke race, tug-of-war.
2. ODD PROPERTIES: A hole.
3. FOOTNOTE: Toenail.

## Spelling Answers

(from page 13)

There are 20 misspelt words. Here are the correct versions of them based on the Heinemann Australian Dictionary:

accommodation, applicable, Antarctic, bookkeeper, bachelor, barbecue, clientele, dessicate, excellent, expense, fulfil, installation, indefinite, intermittent, liaison, livelihood, miniature, moccasin, occurred, occasion.

Scores: 43 correct: Brilliant  
 42 correct: Excellent  
 40 correct: Very Good  
 35 correct: Good  
 30 correct: Fair  
 Below 30 : Poor

## Gone Fishin'

(Recent or approaching retirements)

PHILLIP MEYERS (Valuers' Department)  
 BONNIE McLEAN (Highton)





# State Bank Sports Directory

<u>SPORT</u>	<u>COMPETITION</u>	<u>DATES</u>	<u>CONTACT</u>
CRICKET	Victorian Junior Cricket Association - Turf Competition	From early October to late March	Ken Batrouney, Hawthorn branch Phone: 818 1657
FOOTBALL	Victorian Amateur Football Association	April to early September	Steve Roberts, Branch Mech. Dept. Phone: 602 2877
LAWN BOWLS	Inter-Bank Competition	November to March. Every second Wednesday afternoon	Gordon Lester, Western branch Phone: 61 2471
	Inter-Club Competitions	November to March - once a fortnight (evenings)	
WOMEN'S NETBALL	Victorian Women's Netball Association (Royal Park)	February to June.. & August to late November. Inter-Bank match, October.	Jan Williamson, Personnel Dept. Phone: H.O. Ext. 503
WOMEN'S INTERNATIONAL RULES BASKETBALL	Victorian Business Houses Basketball Association. (Albert Park)		
	Melbourne East Basketball Association. (Nunawading)	All Year... all Associations. Inter-Bank match, November.	Graeme Finn, Staff College. Phone: (059) 71 2100
	Corio Basketball Association (Geelong)		
MEN'S INTERNATIONAL RULES BASKETBALL	Victorian Business Houses Basketball Association. (Albert Park)		
	Diamond Valley Basketball Association (Greensborough)	All Year... both Associations Inter Bank match, November	Graeme Finn, Staff College. Phone: (059) 71 2100
GOLF	Victorian Inter-Bank Golf Association - also internal competitions	April & October Inter-Bank pennant matches. Monthly social day for State Bank staff.	Rob Taylor, Hawthorn branch. Phone: 818 1657.
SWIMMING	Victorian Combined Banks Swimming Association.	February: Victorian Inter-Bank Carnival. March: Australian Inter-Bank Carnival.	Julie Bowen, 37 Queen St. branch. Phone: 61 3597.
TABLE TENNIS	Victorian Table Tennis Association.	All Year	David Jamieson, Beaumaris, Balcombe Road branch. Phone: 99 3813.
ROWING (Banks Rowing Club)	Victorian Rowing Association	September to April	Keith Shimmen, Ormond branch. Phone: 578 1396
VOLLEYBALL	Eastern Metropolitan Volleyball Association.	February to October. Tuesday evenings.	Glenys Huyser, Overseas Dept. Phone: H.O. Ext. 200.